Financial Consultation

﻿The LifeMatters Financial Consultation Service offers free, confidential consultation with a professional Consumer Credit Counselor on a variety of issues related to your personal finances.

Some common reasons for a financial consultation include:

* Reviewing your “financial fitness”
* Designing a budget that works for you
* Options for getting out of debt
* Credit report review
* Identity theft solutions
* Budgeting for healthcare expenses
* General financial planning questions
* Choosing between leasing and buying a car
* Finding out if you are financially ready to buy a house
* The financial impact of getting married or divorced
* Planning for retirement or a child’s education
* Bankruptcy or foreclosure prevention strategies
* Pros and cons of borrowing money from a retirement account
* Establishing an appropriate level of life insurance

How to Access Services

* Call 1-800-367-7474.
* Request a financial consultation.
* Speak with a Certified Consumer Credit Counselor, who will review your financial situation and address your specific questions.

The LifeMatters Financial Consultation Service provides unlimited access to professional financial consultation at no cost to you. Call anytime.

LifeMatters by Empathia

1-800-367-7474

Assistance with Life, Work, Family, and Wellbeing

mylifematters.com

24/7/365

CRS TTY: 711

Call collect to 262-574-2509 if outside of North America

Language assistance services in your preferred spoken and written languages are available at no cost by calling 1-800-367-7474.

©2025 Empathia, Inc.