Providers in Los Angeles and/or Ventura Counties who were displaced by the fires the Plan has:

- Extend the duration of existing prior authorizations by 180 calendar days so providers can focus on providing care to enrollees rather than having to rerequest prior authorization for previously authorized services.
- Extend the minimum timeframes for contracted and non-contracted providers to submit claims under California Code of Regulations, title 28, section 1300.71(b). Plans shall extend these time frames for both contracted and noncontracted providers to at least 365 days from the date of services.
- Extend the minimum time for the provider to dispute the overpayment from 30 working days to 180 calendar days.
- For a period of at least 6 months from the date of March 19, 2025, displaced providers may deliver care from appropriate alternative settings, such as mobile clinics or temporary locations.